

Privacy Policy

Last Updated: June 2, 2026

Introduction

Springhill Ministries ("Springhill Ministries," "we," "our," or "us") is committed to protecting your privacy and safeguarding your personal information.

This Privacy Policy explains how we collect, use, disclose, and protect information when you use the Springhill Ministries mobile application ("App") and related services.

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy.

About Springhill Ministries

Springhill Ministries is a Christian ministry dedicated to advancing the Kingdom of God through worship, teaching, discipleship, fellowship, outreach, and community engagement.

Address:

The Dome Event Centre
Plot 17 Peter Odili Road
Port Harcourt, Rivers State
Nigeria

Email:

shmng2002@gmail.com

Information We Collect

Registered Account Users

If you choose to create an account, we collect the following information:

- Name
- Email Address

Your email address is required for account creation, login, account management, and communication related to your account.

Optional Profile Information

Users with accounts may choose to provide additional information through their profile settings, including:

- Phone Number
- Gender
- Marital Status
- Date of Birth
- Country
- State
- City
- Residential Address

Providing this information is voluntary.

Guest Users

Users may access certain parts of the App as guests without creating an account.

Guest users are only required to provide a single name field for identification purposes. This field may contain a first name only or both a first and last name, depending on the user's preference.

Donation Information

When you make a donation through the App, payment transactions are processed by Paystack. Springhill Ministries does not store your complete payment card information.

Information related to successful donations may be made available to us for record-keeping, accounting, and donor support purposes.

Information Collected Automatically

When you use the App, certain technical information may be collected automatically, including:

- Device type
- Operating system version
- App version
- General usage information
- Error and diagnostic information

This information helps us maintain and improve the App.

How We Use Your Information

We use the information we collect to:

- Create and manage user accounts
- Authenticate users and enable login functionality
- Verify and maintain user profiles
- Provide access to App features and content
- Communicate with users regarding church services, programs, events, announcements, and ministry activities
- Respond to inquiries and support requests
- Process and maintain donation records
- Improve the performance, reliability, and security of the App
- Comply with legal obligations where required

We do not sell, rent, trade, or otherwise monetize your personal information.

We do not use your personal information for third-party advertising or commercial marketing purposes.

Church Communications

By providing your contact information, you may receive communications related to:

- Worship services
- Church programs
- Conferences
- Ministry events
- Special announcements
- Community outreach initiatives
- Other activities directly related to Springhill Ministries

Users may opt out of certain communications where applicable.

Sharing of Information

We do not sell your personal information.

We may share information only in the following circumstances:

Service Providers

We may engage trusted third-party service providers who assist in operating the App and supporting our ministry activities. These providers are required to protect information and use it only for authorized purposes.

Payment Processing

Donations made through the App are processed by Paystack. Any information provided during payment processing is subject to Paystack's own privacy practices and policies.

Legal Requirements

We may disclose information when required by law, regulation, court order, or governmental request, or when necessary to protect the rights, safety, and security of Springhill Ministries, its members, or others.

YouTube Content

The App may display or embed content provided through YouTube.

When interacting with YouTube content, Google and YouTube may collect information in accordance with their respective privacy policies and terms of service.

Data Security

We implement reasonable administrative, technical, and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, or destruction.

While we strive to protect your information, no method of electronic transmission or storage can be guaranteed to be completely secure. Therefore, we cannot guarantee absolute security.

Data Retention

We retain personal information only for as long as necessary to:

- Provide App functionality
- Maintain church records
- Fulfill legal and regulatory obligations
- Resolve disputes
- Enforce our policies

When information is no longer required, it will be deleted or securely anonymized where reasonably practicable.

Account Deletion and User Rights

Users may delete their account directly within the App at any time.

When an account is deleted, we will take reasonable steps to delete or anonymize associated personal information, except where retention is required by law, regulatory obligations, accounting requirements, donation recordkeeping, dispute resolution, or other legitimate administrative purposes.

Depending on applicable laws, users may also have rights to:

- Access their personal information
- Correct inaccurate information
- Delete their personal information
- Withdraw consent where applicable

If you experience any issues with account deletion or have questions regarding your personal information, you may contact us at:

shmng2002@gmail.com

Children's Privacy

The App may be used by individuals who are at least 16 years of age.

Users under the age of 18 should use the App with the knowledge and involvement of a parent or legal guardian where appropriate.

We do not knowingly collect personal information from children below the age permitted under applicable laws without appropriate authorization.

If we become aware that information has been collected in violation of applicable child privacy laws, we will take appropriate steps to remove such information.

International Data Processing

By using the App, you understand that your information may be stored and processed using secure cloud infrastructure and service providers that may operate in different jurisdictions.

We take reasonable steps to ensure that personal information remains protected regardless of where it is processed.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will become effective when the revised Privacy Policy is posted within the App or otherwise made available to users.

Your continued use of the App after such changes constitutes acceptance of the updated Privacy Policy.

Contact Us

If you have questions, concerns, or requests relating to this Privacy Policy or your personal information, please contact:

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